



December 31, 2022

End of Life Field Notification

ChargePoint CPF25

The ChargePoint CPF25 product families have reached their End of Life (EOL) and this memo serves as the EOL notice to all customers and channel partners. EOL is an inevitable part of the overall product life cycle and means that the product moves from the sales phase to the support phase. It does not impact the functionality of the products that move into this phase, but ChargePoint recognizes that the end-of-life (EOL) milestone can impact its customers. With that in mind, we have set out the following milestones to help manage the EOL transitions.

Affected Products:

This EOL notice affects all CPF25 products, including but not limited to:

Model	Description
CPF25-L18	Single Wall Mount, 5.4 m (18') Cord
CPF25-L18-PD	Single Pedestal Mount, 5.4 m (18') Cord
CPF25-L18-PD-Dual	Two Stations with Dual Pedestal Mount, 5.4 m (18') Cord
CPF25-L18-CMK6	Single Wall Mount, 5.4 m (18') Cord and Cord Management Kit
CPF25-L18-CMK6-PD	Single Pedestal Mount, 5.4 m (18') Cord and Cord Management Kit
CPF25-L18-CMK6-PD-Dual	Two Stations with Dual Pedestal Mount, 5.4 m (18') Cord and Cord Management Kit
CPF25-L23	Single Wall Mount, 7.0 m (23') Cord
CPF25-L23-PD	Single Pedestal Mount, 7.0 m (23') Cord
CPF25-L23-PD-Dual	Two Stations with Dual Pedestal Mount, 7.0 m (23') Cord
CPF25-L23-CMK8	Single Wall Mount, 7.0 m (23') Cord and Cord Management Kit
CPF25-L23-CMK8-PD	Single Pedestal Mount, 7.0 m (23') Cord and Cord Management Kit
CPF25-L23-CMK8-PD-Dual	Two Stations with Dual Pedestal Mount, 7.0 m (23') Cord and Cord Management Kit

EOL (End of Life) and EOS (End of Support) Milestones for the CPF25:

The Last Order Date and Last Shipment Date below apply to all customers. The EOL dates below apply to commercial CPF25 customers with existing Assure or Warranty services contracts. For customers who do not have an existing services contract, out of warranty service and support may be available within the EOL / EOS dates. Please contact Owner Support directly. This Notice has no impact on the ongoing deployment and activation of CPF25 products.

Customers with existing Assure or Warranty services contracts that extend beyond the EOL dates below and who need service and support should contact Owner Support directly. ChargePoint reserves the

right to satisfy the support requirement by replacing the discontinued product with functionally equivalent hardware.

Milestone	Definition	Date	Affected Product
End of Life Notice	This is the date that the End of Sale Notice was made available for customers, distributors, and resellers.	Dec. 31, 2022	All [see above]
Last Order Date	This is the last date an order will be accepted on the product. **There is no inventory of this product. Last orders are not available.	Orders are no longer being accepted.	All [see above]
Last Shipment Date	This is the last shipment date that can be requested as part of the Last Order.	This product is no longer shipped.	All [see above]
End of Support For software and firmware	After this date, ChargePoint will no longer issue firmware and software releases in support of the product. Bug fixes, maintenance releases, workarounds or patches for critical bugs will be reviewed and addressed as necessary when reported through ChargePoint Support.	Dec. 31, 2027	All [see above]
End of Support Date HW	This is the last date on which ChargePoint will provide service and support for the product hardware. After this date, all support services for the product are unavailable (including RMA's, etc.).	Dec. 31, 2027	All [see above]

Successor Products:

ChargePoint's CPF50 is the successor product to the CPF25. Please contact your Sales representative for more information on the product and availability,