

ChargePoint Community Cloud Plan

Features and Ordering Information

The ChargePoint® Community Cloud Plan gives you complete control over who you allow to access your chargers, the price you set for charging, and energy management to reduce infrastructure costs.

Community Cloud Plan Features

Category	Feature*	Description
Station Management	Real-time visibility	Get a real-time look at station status, driver details, power use, energy costs, and driver revenue.
	Detailed reporting	Leverage 35+ prebuilt charts and reports to understand station usage, session fees, utility costs, station health, environmental impact and more.
	Pricing control and Flex Billing	Gives station managers the option to set prices that drivers pay to use their stations. Prices can be based on energy cost, duration, time of use or session.
	Administrative controls	Enterprise-grade user management with rights granting and dedicated roles and permissions across multiple sites. Helps enable secure delegation of configuration and setup tasks, and reporting to third parties for grants and incentive programs.
Driver Management	Access control	Manage who can access stations and when to ensure only the people you want to charge are using your stations through the ChargePoint mobile app or RFID card.
	Connections	Create and manage a community of drivers who are approved to charge at your property – including residents, guests, or vendors.
	Notify when available	Enables drivers to get notified through the Driver App, by text, or email when a specific station becomes free to use.
Energy & Power Management	Power Sharing	Manages available power at a circuit, panel or site level so more charging stations can be installed without upgrading existing electrical facilities; also reduces electricity costs by managing the load.
	Scheduled charging	Schedules the time when charging starts so your residents can take advantage of off-peak energy pricing, reducing electrical costs.
Included in all cloud plans	Network connection	Enables 24/7 remote monitoring and status of stations.
	API access	Leverage the ChargePoint API to integrate ChargePoint with third- party systems. For help with custom integrations, API support services from ChargePoint are also available for purchase.
	Automatic station software updates	Downloads software upgrades over the air so the latest features and performance enhancements are always available.

	Driver App & Portal	Boost utilization and driver satisfaction by enabling drivers to start charging, get updates on charging sessions, see their utilization and billing, and access FAQs.
	24/7 support for drivers	ChargePoint provides 24/7 support to EV drivers over the phone and via email.
	24/7 support for stations hosts	Supports station hosts 24/7 over the phone and via email.

*All features are available on supported ChargePoint stations only.

Ordering Information

One ChargePoint Cloud Plan is required per port to activate a charging station on the ChargePoint network.

Description	Order Code
Community Cloud Plan (1, 2, 3, 4, and 5 year plans)	CPCLD-Community-n

¹ Substitute n for desired years of service (1, 2, 3, 4 or 5 years)



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